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To : International Partners,

Notice regarding an update of SDM PC software (SDM-GX/SDM-E2) for use with Windows 11

Dear Sirs,

We would like to inform you that we have changed the device driver of PC software for SDM-GX and SDM-E2 to be compatible with Windows 11. If you already have the applicable software, you can continue to use it by installing the new device driver.

◆Event◆

For the target software, when used on a PC with a clean installation of Windows 11*, SDM was not recognized by PC when connected via USB cable and could not be used.

*When using a PC that was not a clean install, but an upgrade from Windows 10, the software can be used without any problem even before the change.

◆Target software◆

SDM-GX (PC software for SDM-2009 / SDM-2012 / SDM-03) [- ver. 05743]

SDM-E2 (PC software for SDM-E2) [- ver. 06890]

◆Change details◆

For use with Windows 11, the device driver of the target software was replaced.

(No changes were made to the PC software functions.)

◆How to install the new device driver◆

Please refer to the attached document "For use of SDM PC software (SDM-GX_SDM-E2) with Windows 11."

Sincerely yours,

Mutsuhiko Yamada

General Manager

Global Sales Department

RIKEN KEIKI CO., LTD.