



# Gas Detection For Life Distributor Announcement

September 17, 2018

## Customer Satisfaction Survey

*Let us buy you a cup of coffee for 5 minutes of your time*

Customer satisfaction is extremely important to RKI. To help us continuously improve, and as a part of our ISO-9001 process, we periodically survey our distributors to assess your experience as an RKI customer. Our management team reviews each survey. Your input is then used to create or revise processes in order to raise customer satisfaction.

We value your time as well as your opinion. Simply complete our online survey from the link below, and we will mail you a \$5 Starbucks Gift Card compliments of RKI (limit 1 card per person).

### **\$50 Amazon Card for MVP Input!**

Some of our best ideas come from you. RKI will send a \$50 Amazon gift card to 3 responders with the most valuable and constructive input on their surveys.

Your survey just might earn you a \$50 gift card!

Thank you,

***RKI Instruments, Inc.***

[Online Survey](#)



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